

# Security Breach Recovery

*RKON's MDR Services  
Restore Business  
Operations*



## PROJECT NAME:

- Ransom

## INDUSTRY:


- Food & Beverage Services

## SOLUTION NEEDS:

- Ransomware Recovery

## FOR MORE INFORMATION:

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## THE BACKGROUND

For over 75 years, our client has been a leading manufacturer of shelf-stable, dairy-based food and beverage products. The company continues to grow as a top-tier source partner for food and beverage products, servicing large, Fortune 500 companies nationwide.

## THE ASSESSMENT

A \$200-million-dollar food company went from selling highly sought-after food products, to losing over \$1 million a day in an instant due to a single ransomware incident. The attack left all servers and endpoints exposed and at risk of losing key ingredients and data. The company was forced to immediately shut down all production and operations, including infected servers, all networks, headquarters, and all facilities to prevent further data loss. The magnitude of this breach required a specialized partner to help remedy the situation.



## THE SOLUTION

The **RKON Incident Response Team** wasted no time once brought in to search for the attack source and narrow down the possible vectors. We discovered the root cause of the ransomware attack was multifaceted based on our in-depth analysis. There was an unsafe number of people using administrator accounts, misaligned leadership roles, incomplete backups, lack of documentation and patching schedules, and a nonexistent disaster recovery (DR) plan. The company was left at extreme risk for a breach without consistent testing and a robust DR plan.

RKON immediately disabled all accounts, took over operational control, and thoroughly assessed the damage while working with the data center provider. Our incident response team worked 24/7, both on-site and off-site, in getting our client secure and back to production while preventing further damage or risk. RKON was able to quickly get the company back online by collaborating with C-suite executives. We explained the breach, teamed with the IT department to remediate, and recommended security solutions to get the business live again. This will protect it from another detrimental breach in the future.

## THE OUTCOME

Our **quick and effective recovery process** saved more than just the company's critical systems; it saved the company's brand reputation as a trusted, reliable, and secure partner. RKON now plans to implement a security operations center (SOC), Office 365 migration, conduct holistic architecture reviews, and deploy ongoing vulnerability scans that will proactively safeguard information moving forward. Our services will also strengthen security posture among all employees and vendors beyond just technology.

Don't let a ransomware attack almost put you out of business before taking security seriously. The best way to protect your most valuable assets is to invest in IT and partner with a team of experts who have the experience and truly understand what it takes to keep your business safe.



**\$1 Million  
Saved Per Day**



**On-site & Off-site  
Incident Response**



**Saved Systems,  
Reputation, & Data**