RKON

Why Outsource your IT?

Reduced Labor Costs

Hiring and training IT staff can be very expensive, and new skill sets are always needed.

We train our team to ensure that every team member is experienced, qualified and certified and that skill sets are always updated. Companies may find that starting new projects, while working on established ones, can require weeks or months to hire new staff, train them and provide them the support they need. At RKON, our strong and highly staffed team has the resources to start those new projects right away.

Updated Compliance and Security Processes

Do you know if your firewall is up to date? Do you do ongoing audits to your workstations and servers? Are your company's security standards up to date to meet ever-changing compliance standards?

RKON is a qualified PCI compliance-managed services provider. We continuously keep up with new security standards and work to maintain those standards. You can be assured that your company is minimizing risks by adhering to security and compliance processes with RKON's in-house team working for you.

Delivering Robust, End-to-End Solutions

Getting access to similar technology and expertise of larger companies costs more, and learning best practices through mistakes becomes costly.

We're in a unique position as a multiservices integrator to gather operational data at each stage of the process, which can then be used as a better decision-making model for our designs. We only incorporate technologies into our designs that have been tested and have a proven record of accomplishment.

Why RKON As Your Outsource IT Company?

RKON's mission is to assist organizations with shortening the path to achieving operational excellence and enable their upstream strategic contribution. Our mission has been especially relevant in recent years as expectations for modern IT organizations have changed from just a cost center to a key player in company profits and losses. IT departments now have a strategic responsibility to help the organization deliver financial results and to align more closely with the business goals. We assist by guiding IT departments in performing under predictable, costeffective operations that consistently deliver on SLAs.

Integrated Services Model

RKON's success in delivering high-value solutions is derived from our established planning, consulting and design background. Many of our designs result in support or managed service contracts. We are committed to suggesting designs that take into account the design's operational outcome and not just the technical requirements to fulfill a single design.

Recommending Only High-Value Technology Solutions

Many integrators (and manufacturers) make technology recommendations without considering the outcome of their decisions beyond the narrow scope of the technical solution. With an established background in architecture and design, RKON is able to see beyond just the technical requirements to fulfill an individual need and see how each design will drive an overall successful outcome. We offer knowledge and best practices not only in the design and configuration but also in the patching and maintenance.

We consider the following key steps before we make design recommendations:

1. **Proven technology solutions:** Our experience enables us to identify products that work well together and the solutions that will best solve issues that arise. We only incorporate technologies into our designs that have been tested and have a proven record of accomplishment.

2. **Future direction of the IT environment:** We consider the maturity model of the client's current IT operation. We want to know the trajectory of the IT environment to ensure our solutions move our client closer to their strategic goals and continually add value to their business.

3. **Reducing complexity:** We understand that new technology needs to take into account legacy systems, the known issues, the unknown future and business goals. All of our designs are evaluated with intrusiveness to the environment in mind but with an end goal of simplifying and reducing complexity.

4. **Ongoing support and management:** We understand that if the technology is too much of a reach for the client, inevitably, systems will fall into a state of instability. Therefore, we help clients in properly designing and configuring their systems and then offer continual management and support.