



## RKON Vision and Value Statement

At RKON, we care about providing our clients with world-class IT services, support, and long-term relationships.

We strive to provide superior client satisfaction while offering support to architect, implement, and support technology solutions that are secure, scalable, and highly available—on site or in the cloud.

Contact RKON  
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# YOUR TRUSTED ADVISOR FOR TECHNOLOGY SOLUTIONS

## RKON History

RKON was established in 1998 with the goal of providing a high level of service and knowledge in specific technologies, including security, Citrix, and Microsoft. We have gained expertise in the planning, design, implementation, support, and management of security, infrastructure, and virtualization solutions. We continue to expand our services and grow our strategic partnerships to meet our customers' needs. Our commitment to customer service, customized solutions, and business agility and scalability is what makes us the trusted IT partner for many leading companies.

## RKON Cloud Computing

RKON has the experience to help you augment your current technology investments with the advanced capabilities of cloud computing. RKON's sophisticated cloud computing infrastructure gives organizations an instantly scalable turnkey solution for data center creation or expansion, combined with simplified disaster recovery, and advanced security. RKON's industry-leading infrastructure as a service supports the fast changing demands of today's business world. By partnering with RKON, you will benefit from:

## RKON Managed IT Offering

- Highly available world-class server capacity
- Instant expandability, security
- Secure storage
- You pay only for what you use
- Backup on demand
- Existing resources to get new systems up and running now
- Off-site replication

Since 2001, RKON has been the trusted partner of many companies for the architecture, delivery, support, and management of IT deployments. Our unique ability to provide managed services for implementations located on customer premise, in one of our collocation facilities, or on our private cloud infrastructure differentiates us from other providers.

RKON's established support and managed services practice builds upon extensive experience in systems integration and security solutions. Extensive field deployment and implementation experience provides our consulting and Network Operations Center (NOC) team continuous feedback and exposure to evolving industry trends, compatibility challenges, and emerging technology for a wide variety of innovative security infrastructures. By partnering with RKON, you will gain:

- Expert advice and support from qualified engineers
- Quarterly system assessments
- Monthly reporting to track and optimize performance
- Maintenance and patching for systems
- Flexible Solutions to meet unique needs
- Security of storage and backup at two locations
- Custom monitoring and alarms
- Redundant data center
- Qualified as Tier 3 SAS 70 – Type II



### RKON Tailored Solutions

RKON is a market-leading provider of IT, Network, and Security infrastructure solutions for enabling business agility. From design to products to implementation to support to custom projects, RKON solutions secure your business from risk for application delivery, availability, continuity, and resilience from disruption or disaster to optimize your system's infrastructure and performance. Services include:

**Data Center**—Application delivery, Disaster recovery, Infrastructure, Security design, Virtualization, Storage/Backup, and Technology Road Maps.

**Security**—Application security testing, Security assessments (penetration, vulnerability, wireless), Virtual CSO, Security design architecture, and implementation.

**Virtualization**—Desktop Virtualization (VDI), Server virtualization, Storage virtualization, and Virtualized application delivery.

**Managed Devices and Applications**—Monitoring (Log retention, Event Correlation, SNMP/Performance), Security Devices (Content Filtering, Firewalls, IPS/IDP, Spam, SSL / VPN), Servers (Applications, Operating Systems), and Infrastructure (Load balancers, Routers, Storage, and WAN Optimization).

**Certified Support**—Check Point, Citrix, and Riverbed certified support.

### RKON Partnerships

We partner with leading technology companies to deliver complete, scalable IT solutions to our customers from a single point of contact.

- **Check Point**
- **Citrix**
- **F5 Networks**
- **Juniper**
- **Microsoft**
- **NetApp**
- **Riverbed**
- **Websense**
- AppSense
- Aruba
- AT&T
- Bluecoat
- Breach
- eIQ Networks
- HP Tipping Point
- Infoblox
- Lumension
- Proof Point
- RSA
- Sourcefire
- Tufin
- VMware
- White Hat
- Wyse

### Why RKON

- *Established planning, consulting, and design background*—we offer intellectual capital and a proven methodology from 13 years in the field.
- *Early adopter experience*—we have invested in on-site testing lab, vendor partnerships, and many early-adopter customers.
- *Integration planning*—we consider legacy and cloud as a whole before moving forward.
- *Hybrid offering*—we can use cloud experience to help you design and architect.
- *Consulting experience*—we have experience with internal politics and organization structure changes.
- *Loyalty to our Clients*—we focus on integrity, customer service, and long-term relationships.
- *Try our Cloud Offering*—we offer a free 90-day workload or virtual desktop.

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